

# Prime<sup>X</sup> and Versa<sup>X</sup> Series

Quick Start Guide

## 1 Install Software

Download and run the latest software installer on your host computer. Please visit [www.optitrack.com/support/downloads/](http://www.optitrack.com/support/downloads/) for a list of compatible software.

## 2 Setup Camera Network

Place your cameras, Ethernet PoE/PoE+/PoE++ switches and host computer around your desired capture area. Using Cat 6 cables, connect the cameras to the switches, and then connect the switches to the host computer. **Diagram 1** shows the components of a system with 11 or fewer cameras and **Diagram 2** shows the components of a system with 12 or more cameras.

### Tips

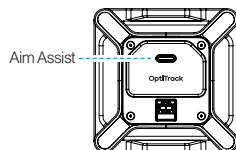
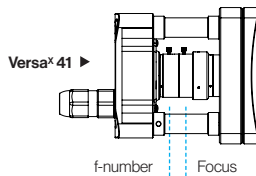
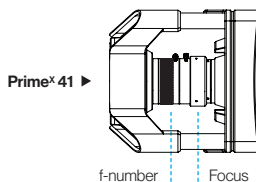
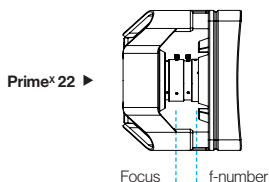
- Segment Ethernet camera network traffic from your office/local area network.
- For best performance, only connect the cameras and the host computer to the camera network.
- If the host computer is already connected to another network, then use a second Ethernet port or add-on network card for connecting the computer to the camera network.

## 3 Focus Cameras

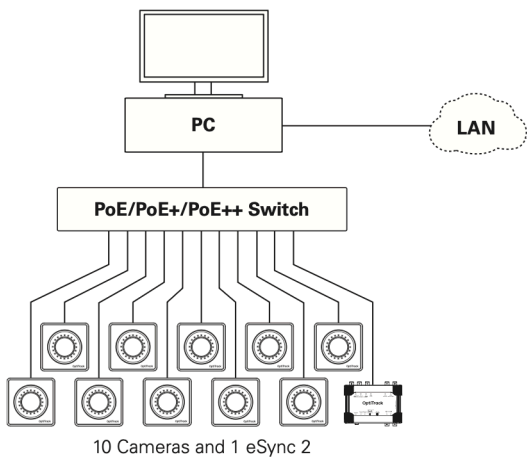
The lens on each camera must be focused to optimize it for a capture volume.

### To focus a camera:

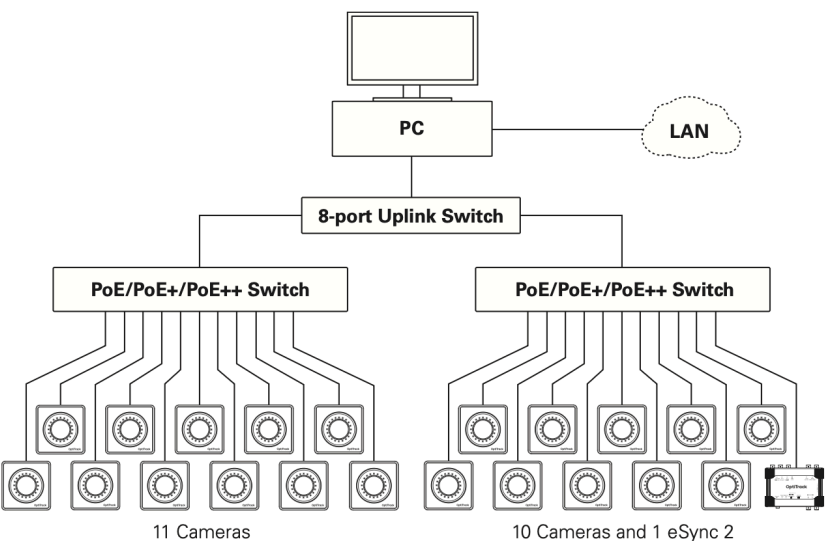
1. Place a marker about two-thirds of the way across the volume from the camera you wish to focus.
2. **Prime<sup>x</sup>** - Adjust the f-number on the camera lens, if necessary. Typical values are between 2 - 8 depending on the application.
3. **Versa<sup>x</sup>** - Adjust the f-number on the camera lens, if necessary. Typical values for indoors: 1.8 (Versa<sup>x</sup> 41) or 1.6 (Versa<sup>x</sup> 22) and 2.8 when outdoors.
4. Higher f-numbers result in a greater in-focus range, but less light. (This is not adjustable for Prime<sup>x</sup> 13 cameras.)
5. Press the "Aim Assist" button on the back of the camera to switch to aiming mode. Viewing within the Motive software, a slow double click to zoom into a marker in the center of the camera's view for quick aiming. Adjust as necessary.
6. Use the focus ring on the lens to bring the marker into focus. Prime<sup>x</sup> 13 cameras use a focus tool for this process.



**Diagram 1.** Camera network with 11 or fewer cameras/devices.



**Diagram 2.** Camera network with 12 or more cameras/devices.



## LED Indicators

- If the camera displays a non-blinking 'E' on the numeric LED and a red status ring then incompatible software is being used on the host computer. Download a newer version of the software from the OptiTrack website. See Section 1 above.
- If the camera displays a blinking 'E' with no status ring then an error has occurred during the auto-negotiation with the Ethernet switch. Please contact support since there may be a hardware issue.

## Technical Notes

- OptiTrack does not recommend the use of cables, extenders, hubs and switches that have not been qualified for use with OptiTrack devices. Qualified Ethernet devices are available for purchase at [www.optitrack.com](http://www.optitrack.com).
- Using the recommended PoE/PoE+/PoE++ switch with each camera type will help to get the best tracking results from your system.
- PoE, PoE+, and PoE++ switches must support full power (15.4, 34.2, and 90 Watts respectively) for every Ethernet port. PoE+ and PoE++ switches must be LLDP disabled.
- X series cameras may require a firmware update the first time a new software version is used. The process is automatic and takes less than 30 seconds. A progress indicator will be displayed on the numeric LED of the camera.
- **IMPORTANT: Do not unplug a camera during the firmware update process!**

## Power Requirements

- PoE (15.4 W): Prime<sup>x</sup> 13 / 13W / Slim<sup>x</sup> 13
- PoE+ (30 W): Prime<sup>x</sup> 41 / 22 / Versa<sup>x</sup> 41 / Slim<sup>x</sup> 120
- PoE++ (90 W): Prime<sup>x</sup> 120 / Versa<sup>x</sup> 120

## Need help?

Call technical support at [1-888-965-0435](tel:1-888-965-0435) or e-mail us at [support@optitrack.com](mailto:support@optitrack.com).